



## **WORK EXPERIENCE (Continued)**

### **Collins & Aikman**

**Southfield, MI**

**Summer 2007**

#### **IT – Intern**

- Server and Networking Analyst
- Assisted with Windows 2003 server management and upgrades
- Assisted with network management and design layout (Cisco)
- Responsible for various IT tasks including network and server troubleshooting

### **Western Michigan University IT Center**

**Kalamazoo, MI**

**Fall 2006 – Spring 2007**

#### **IT – Support**

- Assisted staff help with WebCT for online classes
- Assisted staff with creating and uploading websites/webpages
- Assisted with on-the-phone troubleshooting for teachers with online classes

### **Collins & Aikman**

**Southfield, MI**

**Summer 2006**

#### **IT – Intern**

- Desktop Support Analyst
- Assisted with desktop installations and upgrades
- Assisted with client side network management and troubleshooting
- Responsible for various IT tasks include computer imaging and virus removal

## **EDUCATION**

- Western Michigan University - Kalamazoo, MI
- BBA in Computer Information Systems, August 2008
- Active member of the Computer Club of WMU